

# Budget Billing Plan

Budget Billing Plan is a monthly payment plan that spreads your natural gas costs more evenly throughout the year. This free service is available to all New England Gas Company residential customers. You may sign up for a Budget Billing Plan by completing the application to the right. Please note that your account must be paid in full at the time of enrollment.

Here's how a Budget Billing Plan works:

- Your initial budget amount is based on your average monthly bill from the previous twelve months. If your account has been open for less than twelve months, the budget amount will be estimated.
- After six months, your Budget Billing Plan will be reviewed and may be adjusted to reflect changes in gas costs or your actual usage for this six-month period. You will be notified if the budget amount will be changed.
- Your twelfth month bill will reflect the difference between your actual usage and your Budget Billing Plan payments for the year. This difference may be a credit or an outstanding balance. A credit will be applied to your next Budget Billing Plan cycle. When the outstanding balance is paid, the Budget Billing Plan cycle begins again.
- Once enrolled, your account will remain on the Budget Billing Plan until you notify New England Gas Company that you wish to cancel this service. If you miss two payments, you will be removed from the Budget Billing Plan.

Customers can also sign up for Direct Payment Service in addition to the Budget Billing Plan. Direct Payment Service allows your gas bill payment to be automatically taken out of your checking or savings account at the financial institution of your choice. Please call 1-800-544-4944 to request a Direct Payment Service application.

**Customer Service**  
1-800-544-4944

**Hearing & Speech Impaired**  
Dial 711



## Budget Billing Application

CUSTOMER NAME

NEW ENGLAND GAS COMPANY ACCOUNT NUMBER

SERVICE ADDRESS

UNIT

CITY

STATE

ZIP

BILLING ADDRESS

UNIT

CITY

STATE

ZIP

HOME PHONE

BUSINESS PHONE

E-MAIL

CUSTOMER SIGNATURE

DATE

**Please cut along the dotted line and mail this application to the following address (please do not send with your monthly gas payment):**

Attn: Budget Billing Plan Processing  
New England Gas Company  
P.O. Box 911  
Fall River, MA 02722-0911